

## **1. SUMMARY**

The Health & Social Care Partnership (HSCP) is seeking feedback from service user and carer representatives, partners and staff on the development of the 2<sup>nd</sup> Strategic Plan (April 2019- March 2022), specifically on eight strategic areas of service change required to deliver the ambitions of the HSCP over the life of the Plan. This will take place during summer and early autumn 2018.

## **2. RECOMMENDATIONS**

Community Planning Partnership Area Groups should consider their role in health and social care and what their collective response on the HSCP Strategic Plan engagement proposals. Individual partners can also provide their own response.

## **3. BACKGROUND**

### **3.1 Strategic Plan**

The current HSCP Strategic Plan runs from April 2016 to March 2019 and is available to view here -

<http://www.nhshighland.scot.nhs.uk/OurAreas/ArgyllandBute/Documents/SP%202016-2019%20%20Final.pdf>

This includes the following vision and areas of focus:

#### Vision

- People in Argyll and Bute will live longer, healthier, independent lives.

#### Areas of Focus

- Promote healthy lifestyle choices and self-management of long term conditions
- Reduce the number of avoidable emergency admissions to hospital and minimise the time that people are delayed in hospital.
- Support people to live fulfilling lives in their own homes, for as long as possible.
- Support unpaid carers, to reduce the impact of their caring role on their own health and wellbeing.
- Institute a continuous quality improvement management process across the functions delegated to the Partnership.
- Support staff to continuously improve the information, support and care that they deliver.
- Efficiently and effectively manage all resources to deliver Best Value.

### **3.2 Financial Challenges**

The HSCP receives funding from NHS Highland and Argyll and Bute

Council for delivering health and social care to the people of Argyll and Bute. There is a significant budget shortfall (£5.2 million in 2018/19) and this means that health and social care delivery must change. There are eight proposed areas for service change:

1. Children's Services
2. Care Homes and Housing
3. Learning Disability Services
4. Community Model of Care
5. Mental Health Services
6. Primary Care Services
7. Hospital Services
8. Corporate Services

### 3.3 Engagement Process

The HSCP engagement process involves three stages, with stage 1 taking place from summer 2018 to early autumn 2018:

#### **Stage 1 – Informing and Consulting on the Strategic Plan**

- Informing people about what the HSCP is going to do
- Inviting comments on the key service change areas that are required
- Inviting suggestions around what we need to do to make sure we involve people as we make these changes
- Use the information gathered in this stage to inform what we do next

#### **Stage 2 – Involving and Collaborating on service redesign**

- Developing the areas of work around the 8 key areas for service change
- Involve staff, citizens and partners as we take forward this work
- Publicise what we have found out and how this information will be used to make service changes

#### **Stage 3 – Involving and Collaborating on implementing service change**

- Involve people who use services, carers, staff and partners in how we implement service change

Feedback on stage 1 can be done on handouts that will be collected at the end of the meeting or via this Survey Monkey link -

<https://www.surveymonkey.co.uk/r/AB-HSCP2019-23>

## 4. CONCLUSION

The view of Community Planning partners is important in ensuring there is appropriate consultation and engagement to inform the new HSCP Strategic Plan.

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